



Border Installer Reminder

Technical Event: **Tuesday 10 November**

Kendal **PSB mux** planned frequency change.

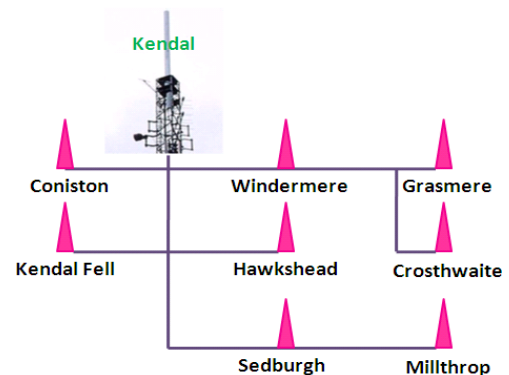
**A change of UHF channel for the BBC-A mux
KENDAL TRANSMITTER VIEWERS (ONLY) WILL NEED TO RE-TUNE**

What is happening?

BBC-A at the Kendal transmitter will change **from UHF Ch64 to UHF Ch60**, its final digital switchover (DSO) allocation.

Site visits are required at the Kendal relays to enable the transmission equipment to be re-configured as a result of the frequency change at Kendal.

The Kendal transmitter subgroup, serving the south lakes in the Border TV region has 8 broadcaster relays. These are: **Coniston, Crosthwaite, Grasmere, Hawkshead, Kendal Fell, Millthrop, Sedburgh** and **Windermere**, operating in a chain as shown opposite.



Why?

BBC-A was 'parked' on UHF Ch64 at DSO, to protect Mux C at Winter Hill. Around two weeks before DSO Stage 2 at Winter Hill, the restriction can be removed.

Households affected?

The preferred service area, most likely affected by the Kendal re-tune covers around 8000 households.

Schedule and viewer impacts?

- Viewers watching the **Kendal transmitter** will need to re-tune their Freeview TV, box or recorder **after 6am on Tuesday 10 November 2009** to continue to receive BBC services.
- Viewers watching the **Kendal Fell, Windermere, Grasmere, Crosthwaite, Sedburgh, Hawkshead, Millthrop** and **Coniston relays** will experience some disruptions to their digital TV services during the morning, but will not need to re-tune. Services are expected to resume as normal after lunchtime.