



Wales Installer Newsletter

Special Edition - April 2009

IMPORTANT: NEED TO RE-TUNE FOR CONTINUED RECEPTION OF S4C

- **Wales-wide re-tune on 9 September 2009 (S4C moving to Mux 2).**

An S4C Wales-wide re-tune will take place on 9 September 2009. **All Digital Terrestrial TV (Freeview, TopUpTV, BTVision) homes in Wales will lose S4C unless they re-tune on this date.**

This includes the DTT homes at Ferryside and Llansteffan that completed the digital switchover (DSO) trial in 2004 and the remainder of Wales that has yet to make the transition.

The 9th September is the DSO2 - Stage2 date for Kilvey Hill which means the exercise will be 'invisible' for viewers of the Kilvey Hill transmitter group, who will need to re-tune in any event on that date. S4C will lead on communications to viewers.

Reason for change:

- S4C and Five will move from commercial to PSB multiplexes as part of switchover. S4C moving onto Mux 2 in Wales means the availability of S4C after switchover matches analogue coverage. When this happens, all DTT homes in Wales will lose S4C unless they re-tune.
- The move to Mux 2 (Digital3&4) rather than the originally planned BBC Mux, also supports the clearance of the BBC Mux B to be ready to accommodate HD services on DTT in the future.

Running the re-tune on the 9 September – Kilvey Hill transmitter group DSO2 date - means it will be less disruptive. Only one re-tune will be needed for all DTT viewers receiving signals from this transmitter group.