

## Why have I lost ITV3 and ITV4?

As part of Freeview's national re-tune, ITV3 and ITV4 will move position on the Freeview platform to enable Channel Five to become available to all households at switchover.

Viewers receiving TV from a relay transmitter who have been through the digital switchover will lose ITV3 and ITV4.

In areas not yet switched over, a further small percentage of homes will lose coverage of ITV3 and ITV4.

The channels available on Freeview are subject to change by broadcasters, which is why people need to re-tune from time to time.

Viewers with queries about ITV3 and ITV4 can contact ITV on 0844 8814150 or via email at [viewerservices@itv.com](mailto:viewerservices@itv.com).

Alternatively, they can write to ITV at:

ITV Viewer Services

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