

Information about switchover and the Help Scheme is one of the complementary services provided by the Somerset Financial Assessment and Benefits team, which is jointly funded by **Somerset County Council** and the Department for Work and Pensions.

Following training with Digital UK's regional manager, the 49-strong team visit 12,000 customers a year, mainly people over 60 and vulnerable adults receiving a care package, to ensure they are receiving all the benefits to which they're entitled.

Carol Habberfield, Financial Assessment and Benefits Officers team manager, says:

'Promoting switchover and the Help Scheme as part of your normal home visits mean that you reach a lot of vulnerable and elderly people, many of whom might also want your help with getting it sorted.'