

**Dumfries and Galloway Council** briefed members about the implications of switchover in the year running up to the region's switch in June 2009. As a rural authority it was particularly concerned that information reached isolated communities and ensured that information was made available through various channels including through home care workers and on its website.

Councillor Jim Dempster is the Council's representative on the advisory body on switchover in the region. He says: 'Get members on board right from the start and use the council's channels to signpost as much information as you can, as early as you can.'