

Questions and Answers:

What if I need a new aerial?

If you've carried out the tests and think you need to replace your rooftop aerial, look for a Registered Digital Installer (RDI), who has been trained and security checked. Installation of a standard rooftop aerial is likely to cost £60-£180. Additional sockets cost around £45 each.

To find an RDI near you visit rdi-lb.co.uk or call our UK advice line on **08456 50 50 50**. Alternatively, look for someone with Associate RDI or CAI Plus status or speak to your local electrical retailer.

Please note: don't leave it to the last minute. Installers are busy around switchover.



What if I live in a flat and have a communal aerial?

If you live in a flat and have a communal aerial system, it may need to be upgraded or replaced for switchover. Talk to the person who manages your property to ensure it is ready for switchover. For more information, visit digitaluk.co.uk/sharedaerial

For more information on aerials visit digitaluk.co.uk/youraerial or call **08456 50 50 50***

Your guide to

TV aerials

for the digital switchover



For more information on aerials visit digitaluk.co.uk/youraerial or call **08456 50 50 50***



get set for digital

* Calls are free for BT customers within inclusive calling plans. Call charges from other providers may vary. The standard business hours for Digital UK's contact centre are 8am to 7pm Monday to Friday and 9am to 5pm on a Saturday. Sunday closed. Opening hours will be extended during switchover in each area. Digital UK, PO Box 26833, Kirkcaldy, KY2 9AG.

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Providing independent advice.

Do you need a new TV aerial?

Most people with a good aerial now will not need a new aerial for switchover. There is no such thing as a 'digital aerial'. You will only need an aerial if you choose to switch with Freeview, BT Vision or Top Up TV.

Whether you need a new aerial for switchover will depend on:

- a) the condition of your aerial
- b) where you live

a) Checking the condition of your aerial:

- If you already have a Freeview service and have poor reception, it is likely to improve at switchover when the power of the digital signal will be increased.
- If you currently have poor reception on your analogue TV, then you may need to replace your aerial at switchover.

There are two tests that can help you decide if you need a new aerial. We recommend you carry them out before you arrange to get your aerial checked by an installer as it may help to avoid having unnecessary work done.

Test 1. Is your picture more or less snowy than the image below?



✓ If it is the **same** or **less snowy**, you probably don't need an aerial upgrade.

✗ If it is **more snowy** you may need to upgrade your aerial.

Test 2. Use the Teletext test page

You can also check by visiting analogue **Teletext p284**. If the picture on your TV is missing four or more white blocks like the picture below on the right, it is likely you will need an aerial upgrade.

Do the test on all four channels and on all your TV sets.

Please note: ignore any rows which are completely missing. This doesn't indicate a problem with your aerial.



Good reception



Aerial may need upgrading

Your aerial may degrade over time so make sure you check it again close to switchover.

b) Checking if where you live will affect the aerial you need:

Most homes will get more than 40 channels and some will receive around 15. However, a small minority of households watching main transmitters may need a wideband aerial to receive all the channels available. To find out if this affects you visit digitaluk.co.uk/youraerial or call **08456 50 50 50**.