

## Are you eligible for help with digital switchover?

Every home in x {borough/region} will switch to digital TV by x [month/year], when the old analogue signal will be switched off.

It may seem alarming or confusing, but it needn't be. Many residents have already converted to digital TV on their own and are enjoying the benefits.

For those who might find it more challenging, there is extra help available from the Switchover Help Scheme, which is run by the BBC under an agreement with the Government, to offer practical help at switchover to older and disabled people.

Everyone in xxxx [borough/region] who is eligible will be offered practical help to convert one of their TV sets to digital in the run-up to switchover in each region.

You are eligible if you:

- are aged 75 years old or over
- are registered blind or partially sighted
- get (or could get) Attendance or Constant Attendance Allowance; Mobility Supplement; or Disability Living Allowance
- have lived in a care home for six months or more

For £40, eligible older and disabled people will be offered:

- easy-to-use equipment that suits their needs
- installation of the equipment if they choose
- fitting a new dish or aerial where possible, if it is needed to make the equipment work
- a demonstration and someone they can call for help while they are getting used to things

This equipment and help is **free** to eligible householders who also receive pension credit, income support or income-based jobseeker's allowance.

Everyone who is eligible will be contacted by post up to three times prior to switchover and offered practical help to convert one TV to digital. People need to respond to get the help.

Other options are also available at an extra cost and these details are included in the information booklet sent by the Help Scheme to all eligible people.

If you live in a communal housing scheme, the council will ensure that all communal systems are capable of working with digital TV services when switchover takes place.

For more information about the Switchover Help Scheme, visit their website at [helpscheme.co.uk](http://helpscheme.co.uk)

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